

► **What HHS AOD services deliver**

- The functions (and tasks) described in this table identify the core treatment types that are provided by HHS AOD services. These treatment types have been drawn from the Queensland Alcohol and Other Drug Treatment Service Delivery Framework and CSCF v3.2 documents.
- Due to the resources available and the individual needs of the community, each HHS will provide varying levels of service.
- This document is intended to clarify what services we aspire to provide in each setting, and should be read in conjunction with the AOD Services - Model of Service, companion document.



► **For an individual**

Tracking our progress

Measuring the impact of AOD treatment in the lives of clients, families and significant others and communities is essential to ensuring that standards of service delivery continue to be measured and improve.



AOD clients often have multiple and complex needs, nevertheless, there is general consensus around a number of outcome domains that can be reasonably expected to be impacted by AOD treatment which could be measured.

► **For families and carers**

► **Community**

| Treatment types | | Emergency AOD services (Services provided within the emergency department) | Inpatient AOD services (Services provided to hospitalised clients) | Ambulatory AOD services (Services provided to non-hospitalised clients) |
|--------------------------------------|--|---|---|--|
| Information and Education | | Yes | Yes | Yes |
| Intake, Triage and Assessment | | Yes | Yes | Yes |
| Withdrawal Management | • Inpatient unplanned | Yes | Yes | No |
| | • Inpatient planned | No | Yes | No |
| | • Ambulatory (outpatient or home-based) | No | No | Yes |
| Psychosocial Interventions | • Brief interventions | Yes | Yes | Yes |
| | • Individual counselling | No | No | Yes |
| | • Group work | No | Yes | Yes |
| Rehabilitation | • Residential | No | No | No |
| | • Non-residential | No | No | No |
| Medical Intervention | • Medication Assisted Treatment for Opioid Dependence (MATOD) | No | Yes | Yes* |
| | • Alcohol pharmacotherapies | No | Yes | Yes |
| | • Smoking cessation therapy | No | Yes | Yes |
| | • Comorbidity screening, referral and management | Yes | Yes | Yes |
| Consultation Liaison | | Yes | Yes | Yes |
| Harm Reduction | • Primary needle and syringe programs | No | No | Yes |
| | • Secondary needle and syringe programs | No | No | Yes* |
| | • Naloxone provision | No | Yes | Yes |
| | • Blood-borne virus advice, screening and treatment | Yes | Yes | Yes |
| Peer Support and Education | | No | Yes | Yes |
| Forensic Services | • Police and/or court diversion programs | No | No | Yes |
| | • Services/programs for people involved in the criminal justice system | No | No | Yes |
| Information and Education | | Yes | Yes | Yes |
| Psychosocial Interventions | • Brief interventions | Yes | Yes | Yes |
| | • Individual counselling | No | No | Yes |
| | • Group work | No | No | Yes |
| Prevention | | No | No | Yes |

* = Including dispensing in hospitals and health services

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